PERFECT SOLUTIONS FOR SALON & SPA BUSINESS

TrueBays

Business Software Destination

WHAT SETS US APART?

Appointment Book

Appointment book provides the most essential information for a customer in a quick touch way integrated into the calendar view. Effective appointment scheduling messages for customer reaches them through an EMS/Email with appointment confirmation message.

Service Management

Service to customers in right time is the prime responsibility of a Salon & Spa. Special service packages, promotions, gift vouchers, coupon management adds credibility to our POS solution.

Employee Management

Salon & Spa functions successfully if its customer and employees are managed well. This is achieved through employee roaster, skill capability & service management. Information is a key to customer retention. It is gained with accurate records to customer details, visit notes, birthdays and cut & color information maintenance.

Customer Loyalty

Customer Loyalty is the greatest asset for any business. Everyone likes to feel that they belong to some place as a special as a Salon or Spa. Loyalty functions are structured in a way which gives a fell to all customers that they are special.

KEY FEATURES

POS

- Free Schemes
- Sitting Packages
- Service Packages
- Bill Buster
- Stylist Release
- Customer History
- Service Billing
- Product Billing
- Returns management
- Touch screen POS
- Bundle product
- Bill Tracking
- Mobile POS

INVENTORY

- Auto Min/Max update
- Multiple order option
- Expiry stock tracking
- Stock transfer in/out
- Bill of Material
- Manual Indent
- Product visibility – storelevel
- Rate Category
- Price Revision

SECURITY

- HTTPS configured
- Password Policy
- Audit/Event log
- Secured access – Modules & Functions
- Common/role based settings

WHM

- Indent Processing
- IPO Processing
- Rack Management
- Invoice Import

STATUTORY

- VAT Input register
- Vat Output register

CRM

- Coupon Management
- Gift Vouchers
- Prepaid Card
- Customer Loyalty
- SMS & Email management Promotions
- Reminders/Alert
- Customer order management
- Customer Purchase History

ACCOUNTS

- Receipts & Payments
- Credit Debit Note
- Tally Export
- Advance payment entry
- Refund options
- Cheque maintenance
- Financial accounts

REPORTS

- KPI Report
- Appointment Report
- Ticket Report
- Customer Walk In Report
- New Customer Report
- HO reports
- Excel/pdf/csv/text export
- Email scheduler
- Dashboard
- Sales Rep incentive
- Product age analysis
- Hourly sales analysis
- Stock Movement Report
- Salon Moment Report
- Control Report
- Top Reports

OUTPUT

- Pole display/Cash drawer compatibility
- Multi barcode print – configured
- POS Machine compatibility

HIGHLIGHTS

- Call center Integration
- EDC Integration(Pine Labs)
- Capillary Integration
- Mall integration(Path Finder)
- Appointment Fixing
- Membership billing
- Service Package
- Ticket Generation
- Product Categories
- Service Billing
- Stylist Skill Visibility
- Duty Roaster
- Promotion Schemes
- SMS Reminders
- Membership Reports
- CLP Earning
- Touch Screen POS Billing
- Multiple Payment Mode
- Monthly Target Setting
- Barcode label printing
- Stylist Incentive Setting
- State Based Tax

Let's get in touch

Let's meet for a coffee
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